



Frequently Asked Questions

- ***How often do you ship?*** Membership involves **five** sampler shipments over the course of the year. Twelve bottle max. Payments are processed on the 1st day of each sampler month and samplers are held at WILL CALL for pickup or shipped via UPS Ground in January, March, May, September and November.
- ***What's the cost of each shipment?*** The cost of wine averages about \$70. The actual cost of each shipment varies depending on the selections of the particular sampler, excluding applicable sales tax and freight.
- ***Why do you require a signature for delivery?*** We don't. But Federal Law does because packages contain alcohol and are subject to control. To ensure successful delivery on the first delivery attempt, we recommend using a business delivery address.
- ***What should I do? I will be out of town during the next wine club shipment.*** Call **Club Cuvaison** at 800-253-9463 or send an email to wineclub@cuvaison.com to make alternative delivery arrangements
- ***What should I do? I've moved and UPS is trying to deliver to my old address.*** Call **Club Cuvaison** at 800-253-9463 or send an email to wineclub@cuvaison.com to make alternative delivery arrangements